## Our Featured Packages for the year ...

## BizPsych Your solution is here.

## The Conflict Transformer

You have probably never encountered a situation in which two employees in your organization have become locked in a divisive, counterproductive, and intractable conflict. Good news: you probably never will. Unfortunately, BizPsych encounters this situation with client organizations rather frequently. Fortunately we are always ready and equipped to respond.

Do you have a conflict involving more than two individuals?

Ask about our Org Assessment packages!

BizPsych offers three levels of conflict mediation. This service is designed to help organizations when facing an intractable dispute between two individuals at any level

of the organization. The goal of BizPsych's Conflict Transformer is to create working agreements acceptable to both parties to help them work effectively together towards mutual goals and create accountabilities toward those goals.

The three different levels are determined by the assessed depth and severity of the conflict, the level of potential involvement by the organization's chain of command, and the organizational budget and desired results.

| Package Level Description                                  | Basic   | Standard  | Custom  |
|--|---|---|---|
| 1 Hour Background Gathering                                | ✓   | ✓   | ✓   |
| 2 Hours – 1 Hour with Each Party<br>Interview and Coaching | ✓   | <b>✓</b> ✓  | ✓   |
| 2 Hour Mediation with Both Parties                         | ✓   | ✓   | ✓   |
| 1 Hour Agreement Preparation                               | ✓   | ✓   | ✓   |
| 1 Hour Agreements Follow-up                                |   | ✓   | ✓   |
| 1 Hour Debrief with Organizational<br>Leadership           |   | ✓   | ✓   |
| 2 Follow-up Sessions -1 Hour with Each Individual/Party    |   | ✓   | ✓   |
| DiSC Assessment and Report                                 | \$500.00  | \$500.00  | ✓   |
|  | Requires a high level of involvement and commitment from organizational leadership in background, expectations, coaching, follow-up, regular meetings, and accountability  If unable to resolve conflict after 4 hours, will stop and make other recommendations. | Requires some involvement<br>from leadership in<br>background, observation,<br>check-in, and follow-up. | Designed as assessed and can<br>be completely customized to fit<br>your specific needs. |
| Member Package Price<br>Non-Member Package Price           | \$500<br>\$2,400  | \$2,000<br>\$4,800  | \$250/HR<br>\$400/HR  |

Travel expenses may be assessed in cases involving great distance, as travel is not typically included – Travel \$150/HR. Prices subject to change without notification.