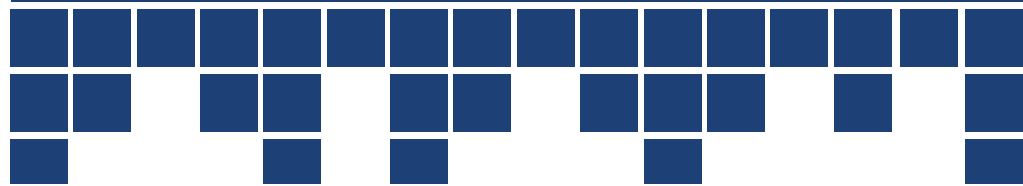


Your solution is here.



11 TOP TRAININGS

- Emotional Resilience
- Drug Free Workplace
- Stress Management
- Change Management
- Dealing with Difficult Customers
- Learned Optimism

ONLINE



When training doesn't connect with its intended audience, it's often due to lack of understanding.

Dodge this pitfall by getting to know your trainees! The value of spending time in the trainee's work environment, talking with them, listening, and building your understanding of their real-world challenges cannot be underestimated.

COMMON PITFALL

TRAINING



ABSENTEEISM

60% Stressed-out employees are more likely to miss work both as a coping mechanism and due to health-related problems. With research implicating stress in 60% to 90% of medical problems, companies cannot afford to ignore the huge health-care expense employee stress creates.

90%

ACCIDENTS

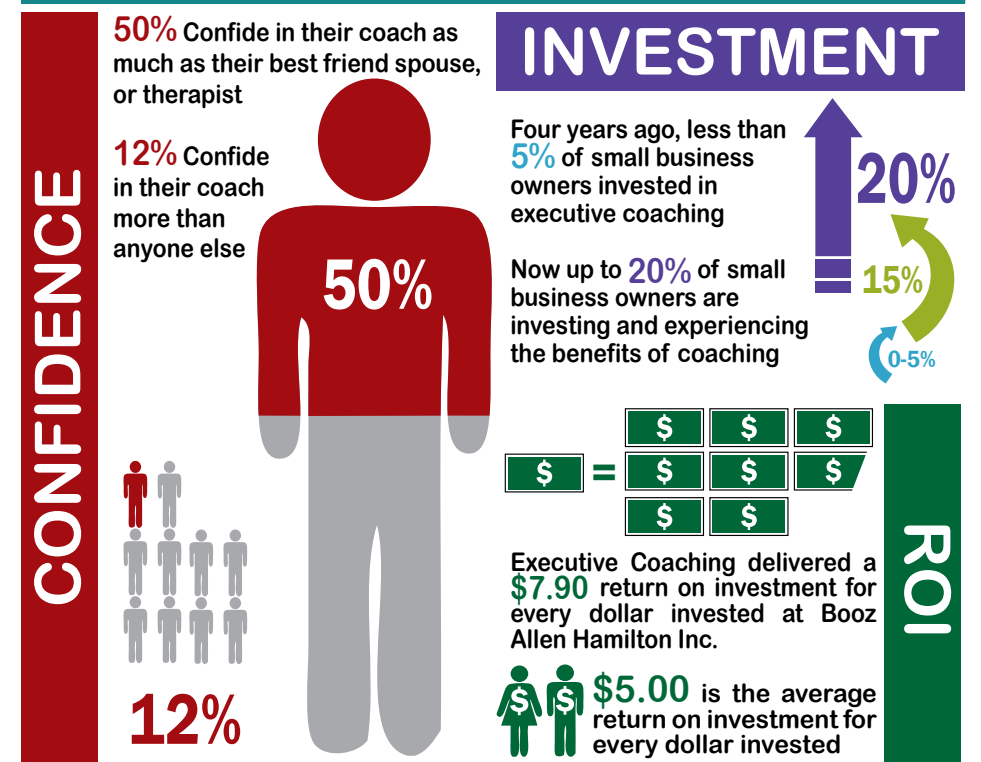
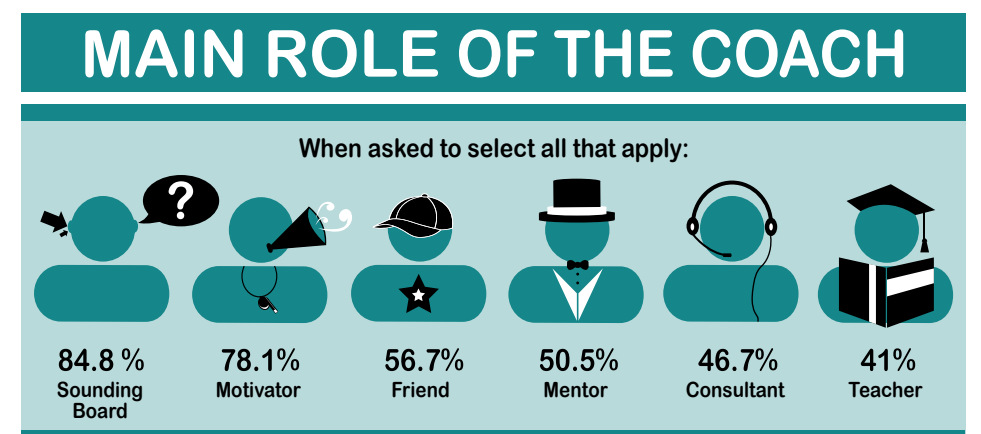
Workers who report high **STRESS** are 30% more likely to have accidents than those with low stress.

30%

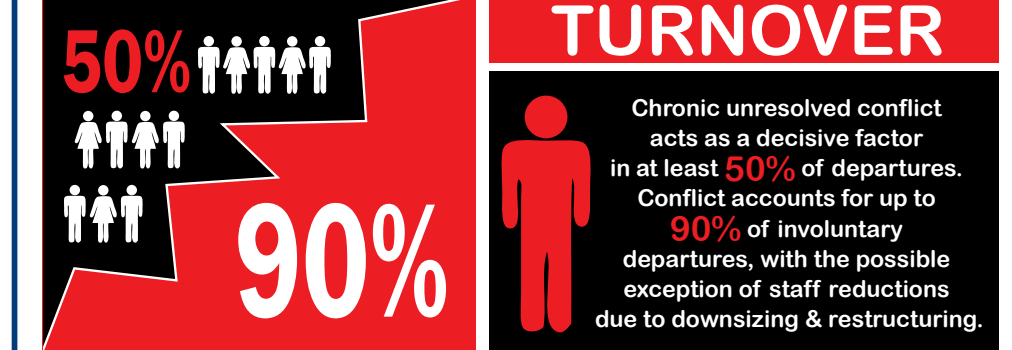
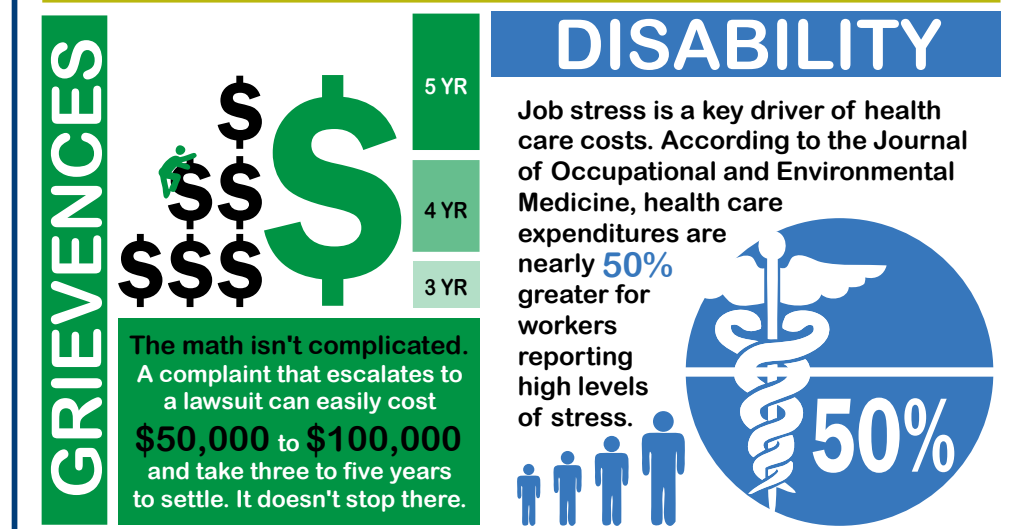
CUSTOMER SERVICE

30% - 85%

Having stressed-out employees can alienate customers, causing them to not return - Simply reducing customer loss by 5% can translate into an increase in corporate profitability anywhere from 30% to 85%!



EXECUTIVE COACHING



THE CONFLICT TRANSFORMER